



With BIZCARGO,
you have all for less.

[://BIZCARGO.COM](http://BIZCARGO.COM)



GLOBAL COLLABORATIVE LOGISTICS

DEAR **LOGISTICS SERVICES CLIENT**, WE'VE CREATED THIS GUIDE JUST FOR YOU.

WE WANT YOU TO TAKE FULL ADVANTAGE OF **BIZCARGO**.

THE SERVICES YOU CAN CONTRACT HAVE THE BEST CONDITIONS AND THE BEST PRICES IN THE MARKET.

What is BIZCARGO?

BIZCARGO.COM IS AN ONLINE PORTAL TO SEARCH DOOR TO DOOR MULTIMODAL TRANSPORT AND LOGISTICS SOLUTIONS.

USERS CAN REQUEST QUOTATIONS, MANAGE THEIR BOOKINGS AND FOLLOW TRANSPORT EXECUTION.

AN ECOSYSTEM WITH SERVICES, PRODUCTS AND APPLICATIONS FOR ALL THE INTERVENIENTS IN THE LOGISTICS NETWORK. ONLINE COLLABORATIVE LOGISTICS.

On **BIZCARGO.com**
you'll do more for much less...

HOW DO I USE BIZCARGO?

WE'LL PROVIDE YOU WITH THE INFORMATION ON THE STEPS TO FOLLOW!

1. REGISTER ON BIZCARGO
2. SIGNING IN TO BIZCARGO
3. SEARCH FOR A DOOR TO DOOR TRANSPORT SOLUTION
4. ASK FOR A DIRECT QUOTATION
5. REQUEST ONE OR MORE QUOTATIONS
 - 5.1 ANALYZE PROPOSALS AFTER REQUEST FOR QUOTATION
 - 5.2 USING THE CHAT TO NEGOTIATE THE QUOTATION REQUEST
 - 5.3 MY DECISION: SEND, REJECT OR ACCEPT
6. BOOK THE SERVICE
7. MAKE A DIRECT BOOKING
8. ATTACH DOCUMENTS TO THE BOOKING
9. VGM
 - 9.1 CREATE A VGM DOCUMENT
 - 9.2 INSERT A WEIGHING
10. FOLLOW MY SHIPMENT
11. INFORMATION ON CARGO ARRIVAL AT DESTINATION
12. EVALUATION OF THE SERVICE PROVIDED
 - 12.1 EVALUATING THE PROVIDER
 - 12.2 EVALUATION ATTRIBUTED BY THE PROVIDER

1. REGISTER ON BIZCARGO

On the main bar you will find the **REGISTER** button;

On the pop-up window select **Register**;

Enter the e-mail address you wish for your BIZCARGO account.

Indicate whether you are a **PRIVATE** or a **PROFESSIONAL** client;

- i) **Private:** any individual person who is searching for logistics services on a personal basis, with no business interest.
- ii) **Professional:** any company (single-member, society or co-operative) or entity that is searching for services, on a business basis.

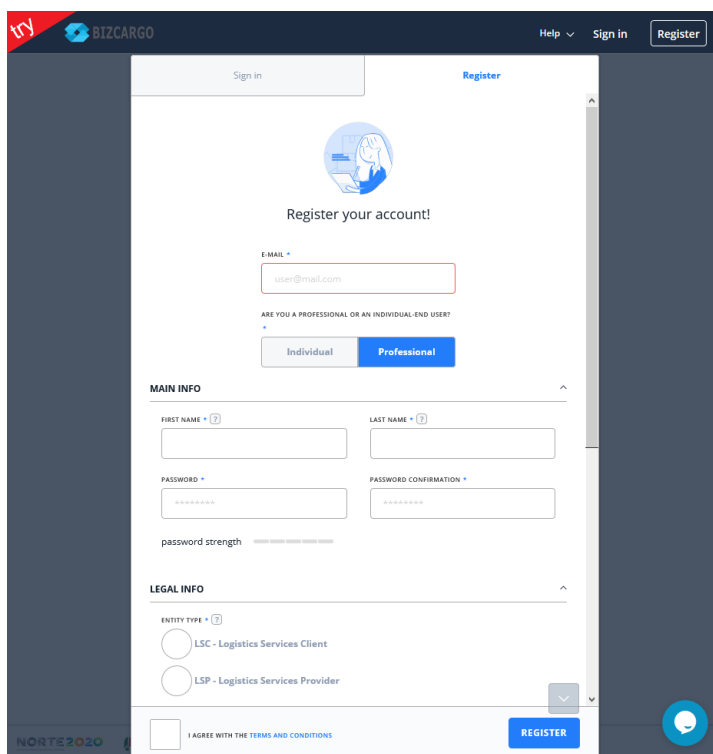
Mark the box **I agree with the Terms and Conditions**;

Press **CONTINUE** and fill in the remaining fields.

If you chose the option **Professional**, on the field ENTITY TYPE, select **Logistics Service Client**;

Finish with **REGISTER**.

You will receive a register **confirmation** email within 48 hours.

The screenshot shows the BIZCARGO registration interface. At the top, there's a navigation bar with 'try BIZCARGO', 'Help', 'Sign in', and a 'Register' button. Below this, a 'Sign in' button is on the left and a 'Register' link is on the right. The main heading is 'Register your account!' with an illustration of a person at a computer. The form includes an 'E-MAIL' field with 'user@mail.com' entered. Below it, a question 'ARE YOU A PROFESSIONAL OR AN INDIVIDUAL-END USER?' has two buttons: 'Individual' and 'Professional'. The 'Professional' button is highlighted. The 'MAIN INFO' section contains 'FIRST NAME', 'LAST NAME', 'PASSWORD', and 'PASSWORD CONFIRMATION' fields, along with a 'password strength' indicator. The 'LEGAL INFO' section has an 'ENTITY TYPE' dropdown with two options: 'LSC - Logistics Services Client' and 'LSP - Logistics Services Provider'. At the bottom, there's a checkbox for 'I AGREE WITH THE TERMS AND CONDITIONS' and a 'REGISTER' button.

As soon as you **activate** your account, you're registered.

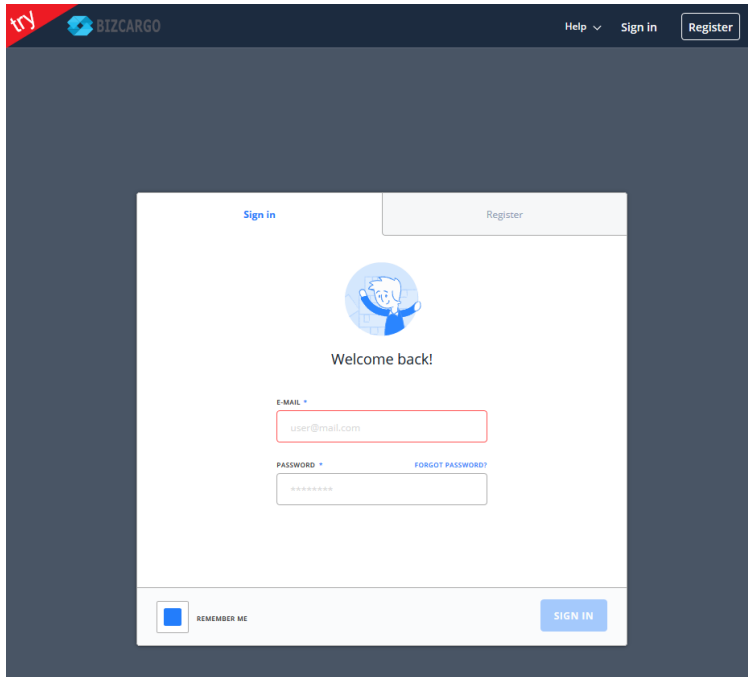
BIZCARGO WELCOMES YOU!

2. SIGNING IN TO BIZCARGO

On the main bar you will find **SIGN IN** button;

Fill in your user data – e-mail and password;

Select **SIGN IN**.

The screenshot shows the BIZCARGO sign-in interface. At the top, there's a navigation bar with 'try BIZCARGO' on the left and 'Help', 'Sign in', and 'Register' on the right. The main content area has a 'Sign in' tab selected over a 'Register' tab. Below the tabs is a circular logo with a person icon and the text 'Welcome back!'. There are two input fields: 'E-MAIL' with the placeholder 'user@mail.com' and 'PASSWORD' with a masked password '*****'. A 'FORGOT PASSWORD?' link is next to the password field. At the bottom left is a 'REMEMBER ME' checkbox, and at the bottom right is a 'SIGN IN' button.

Mark the **REMEMBER ME** box and on your next visit your browser will automatically sign you in.

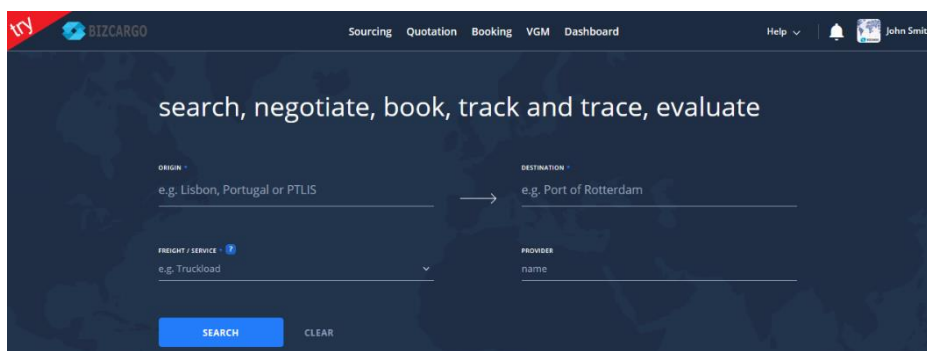
BIZCARGO is by your side!
Now, the next step...

3. SEARCH FOR A DOOR TO DOOR TRANSPORT SOLUTION

Important: register and fully benefit of BIZCARGO. Access all features on the platform.

To find transport solutions you only need to identify your service's **origin** and **destination** and **freight / service type**.

Press **SEARCH**

The screenshot shows the BIZCARGO search interface. At the top, there's a navigation bar with 'try BIZCARGO' on the left and 'Sourcing', 'Quotation', 'Booking', 'VGM', and 'Dashboard' on the right. Below the navigation bar is a header with the text 'search, negotiate, book, track and trace, evaluate'. The main search area has four input fields: 'ORIGIN' with the placeholder 'e.g. Lisbon, Portugal or PTLIS', 'DESTINATION' with the placeholder 'e.g. Port of Rotterdam', 'FREIGHT / SERVICE' with the placeholder 'e.g. Truckload', and 'PROVIDER' with the placeholder 'name'. There is a 'SEARCH' button and a 'CLEAR' button at the bottom.

If you prefer, you can aim the search to the services of a particular provider.

BIZCARGO searches, combines and finds multiples options – **just for you!**

4. ASK FOR A DIRECT QUOTATION

You must identify origin, destination and freight.

Then select **DIRECT QUOTATION**.

(If you also enter the Provider when asking for a Direct Quotation, the request will only be sent to him. Otherwise, every provider with the best conditions to accomplish the service will also be getting it. So, if you don't know any providers, leave it empty and we'll choose for you).

try BIZCARGO Sourcing Quotation Booking VGM Dashboard Help John Smith

Porto, Porto, Portugal → Liverpool, Merseyside, England

PROVIDER * optional SERVICE MANAGER * optional

LOADING DATE (ETD) * DELIVERY DATE (ETD) *

LOADING ADDRESS * DELIVERY ADDRESS *

company, contact person
building, number and street, floor, unit
POSTAL CODE, LOCATION
state, province or region
country
special instructions for the driver

TOTAL REQUESTED PRICE (TAXES NOT INCLUDED) * DEADLINE FOR RESPONSE *

EUR amount

FREQUENCY * day/s

FREIGHT / SERVICE * CARGO TYPE *

Full container load (FCL) Containerized

QUANTITY * EQUIPMENT * SIZE TYPE *

no. e.g. trailer, pallet, cont

HAZARDOUS CATEGORY * INCOTERM *

Not hazardous e.g. CFR

GET QUOTE

Fill in all required data. We need this information to answer your request! (all mandatory fields are identified with *). If you have any doubt filling in, pass the mouse over (?)

Press **GET QUOTE**.

5. REQUEST ONE OR MORE QUOTATIONS

Analyze the presented list of solutions and determine the best offers.

try BIZCARGO Sourcing Quotation Booking VGM Dashboard Help John Smith

Couldn't find what you need? Why not send your request for quotation to all our partners who better match your requirements? DIRECT QUOTATION

Logistics services found: 5 view 10

FREIGHT FORWARDER, LDA ★★★★★

EUR 745.00
DURATION 4d 07h
CO2 0.228
✓ SELECTED

Porto, Porto, Portugal
Liverpool, Merseyside, England

TRUCKS & CA ★★★★★

EUR 1,240.00
DURATION 2d 04h
CO2 2.554
SELECT

Porto, Porto, Portugal
Liverpool, Merseyside, England

QUOTATION DETAILS
FROM Porto, Porto, Portugal TO Liverpool, Merseyside, England
FREIGHT / SERVICE Full container load (FCL)
GET QUOTE

SELECTED OPTIONS
PRICE FROM EUR 745 DURATION 4d 07h
MODE PROVIDER FREIGHT FORWARDER, L...

Press **MORE**, to find out the details of each solution.

All search data, as well as the solutions you've selected for quotation, are presented on the right-hand sidebar.

BIZCARGO offers you a **personalized reply**!

Couldn't find what you need?
Why not send your request for quotation to all our partners
who better match your requirements?

DIRECT QUOTATION

Logistics services found: 5

[view 10](#)

FREIGHT FORWARDER, LDA

Porto, Porto, Portugal

Liverpool, Merseyside, England

EUR **745.00**

DURATION: **4d 07h**

COS: **0.228**

SELECT

^ LESS

SERVICES

Porto, Porto, Portugal

4d 07h

Liverpool, Merseyside, England

FREIGHT FORWARDER, LDA

DESCRIPTION
Porto, Portugal - Liverpool, Merseyside, England (FCL)

PRICE FROM
EUR 745

^ LESS

STAGES

<p>○ Porto, Portugal → Porto de Leixões, Matosinhos, Porto, Portugal</p> <p>DURATION 04h 00m</p>	<p>START ---</p>	<p>STAGE TYPE Pre-carriage transport</p>
<p>● Porto de Leixões, Matosinhos, Porto, Portugal → Port of Liverpool, Liverpool, Merseyside, England</p> <p>DURATION 4d 00h</p>	<p>START 04h 00m</p>	<p>STAGE TYPE Main-carriage transport</p>
<p>⦿ Port of Liverpool, Liverpool, Merseyside, England → Liverpool, Merseyside, England</p> <p>DURATION 03h 00m</p>	<p>START 4d 04h</p>	<p>STAGE TYPE On-carriage transport</p>

TERMS

Intermodal transportation is simply the use of more than one means of transport to move your cargo. Whether it's via road, rail, barge or a combination of each, TransRibeiro expertise means that nothing is left to chance when it comes to the safe delivery of your cargo.

Complementing our outstanding port coverage, our intermodal and haulage service delivers real connectivity with the inland

VIEW FULL

EQUIPMENTS

EQUIPMENT	SIZE	PRICE (TAXES NOT INCLUDED)	WEIGHT	VOLUME	UNITS
Container	Container 20' DV (Dry Van)	EUR 745.00	---	---	---

VIEW ITINERARY

Have you noticed how important it is to value factors like journey time, price, service provider (certificates of excellence, quality, evaluation) and other relevant aspects in your decision?

Choose up to four solutions, using the **SELECT** button.

Fill in required data and
press **GET QUOTE.**

BIZCARGO... and magic happens! We've just saved much of your time!

From the multiple solutions **BIZCARGO** presents you some are **Smart Solution!**



Smart Solution






They are the result of optimized service combinations, generated by the platform to answer your transport needs.

5.1 ANALYZE PROPOSALS AFTER REQUEST FOR QUOTATION

The screenshot shows the BIZCARGO Quotation page. The top navigation bar includes 'Sourcing', 'Quotation' (active), 'Booking', 'VGM', and 'Dashboard'. A user profile for 'John Smith' is in the top right. Below the navigation bar, there are tabs for 'Active' and 'Archived', and a green 'DIRECT QUOTATION' button. The main content area has filters for 'group by shipment' and 'show all'. A search bar is present with the text 'What are you looking for?'. A table of quotations is displayed with columns for 'FROM', 'TO', and 'EQUIPMENT'. The first row shows a quotation from 'Porto, Porto, Portugal' to 'Liverpool, Merseyside, England' for '1 Container'. Below the table, there is a 'Compare' button and a search bar. A list of quotations is shown with columns for 'NEGOTIATION', 'UNTIL', 'PROVIDER', and 'last update'. The first row shows a quotation with 'UNTIL' date '2019-10-28' and 'PROVIDER' 'TransRibeiro S.A.'. There are 'MORE' and 'OPEN' buttons next to the quotation.

On quotation list you'll find all quotation requests you've placed on the platform, in their different stages. You may filter and/or sort at your convenience.

Your quotations are classified as:

-  new
-  with associated answer
-  with proposal
-  updated information
-  unread chat messages

The screenshot shows the BIZCARGO Quotation page. The top navigation bar includes 'Sourcing', 'Quotation' (active), 'Booking', 'VGM', and 'Dashboard'. A user profile for 'John Smith' is in the top right. Below the navigation bar, there are tabs for 'Active' and 'Archived', and a green 'DIRECT QUOTATION' button. The main content area has filters for 'group by shipment' and 'show all'. A search bar is present with the text 'What are you looking for?'. A table of quotations is displayed with columns for 'FROM', 'TO', and 'EQUIPMENT'. The first row shows a quotation from 'Porto, Porto, Portugal' to 'Liverpool, Merseyside, England' for '1 Container'. Below the table, there is a 'Compare' button and a search bar. A list of quotations is shown with columns for 'DEADLINE FOR RESPONSE', 'PROVIDER', and 'last update'. The first row shows a quotation with 'DEADLINE FOR RESPONSE' '2019-10-27' and 'PROVIDER' 'TransRibeiro S.A.'. There is a 'LESS' button next to the quotation.

If you made a request for direct quotation without indicating a provider, you will be able to see the list of those contacted by BIZCARGO to give you an answer.

Do you know of any other service where you can request quotations to several providers as fast and simple as on BIZCARGO?

5.2 USING THE CHAT TO NEGOTIATE THE QUOTATION REQUEST

BIZCARGO offers a space for **message exchange**, inside every quotation, on the right-hand side of the screen.

With this feature you can place questions, clear any doubts, etc.

If both client and provider have the quotation opened at the same time, they are able to **chat live**.

The screenshot displays the BIZCARGO Quotation interface. The top navigation bar includes 'Sourcing', 'Quotation', 'Booking', 'VGM', and 'Dashboard'. The user 'John Smith' is logged in. The main section is titled 'PROPOSAL DETAILS' and shows a route from Porto to Liverpool. Key details include: Loading Date (ETL) 2019-11-03 00:00, Delivery Date (ETD) 2019-11-07 00:00, Loading Address (Rua Manuel Pinto de Azevedo, 185, 4100-321 Porto, Portugal), and Delivery Address (Coburg Wharf Sefton St, L3 5BP Liverpool, UK). The total requested price is EUR 700. On the right, a chat window shows a message from Mary Brown to John Smith: 'Hi, Are there any load requirements?'. John Smith's response is 'No. Nothing to report.'.

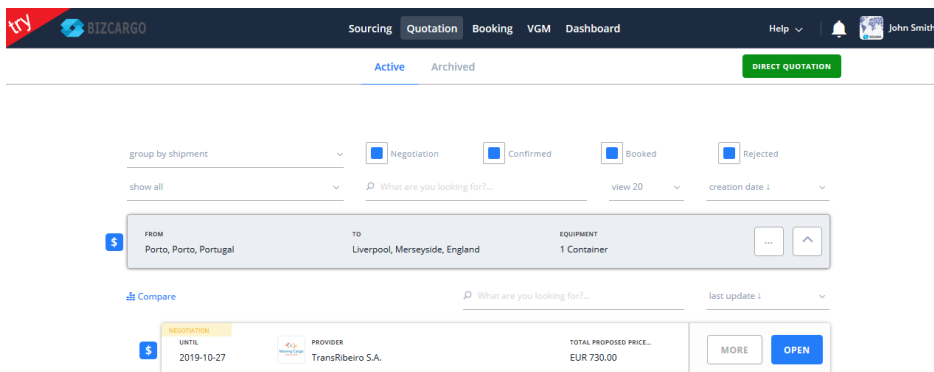
On the other hand, if one leaves a message while the other is offline, the latter will receive it when he opens the quotation anew.

The screenshot displays the BIZCARGO Quotation interface with a list of quotations. The top navigation bar includes 'Sourcing', 'Quotation', 'Booking', 'VGM', and 'Dashboard'. The user 'John Smith' is logged in. The main section is titled 'Active' and shows a list of quotations. The first quotation is for a route from Porto, Portugal to Liverpool, Merseyside, England, with 1 container. It is in the 'Negotiation' state. The second quotation is for a route from Porto, Portugal to Liverpool, Merseyside, England, with 1 container. It is in the 'Confirmed' state. The third quotation is for a route from Porto, Portugal to Liverpool, Merseyside, England, with 1 container. It is in the 'Booked' state. The fourth quotation is for a route from Porto, Portugal to Liverpool, Merseyside, England, with 1 container. It is in the 'Rejected' state. The interface includes filters for 'group by shipment', 'show all', 'What are you looking for?', 'view 20', and 'creation date'. The bottom section shows a comparison table with columns for 'Compare', 'Negotiation', 'Confirmed', 'Booked', and 'Rejected'. The first row shows a quotation for a route from Porto, Portugal to Liverpool, Merseyside, England, with 1 container, in the 'Negotiation' state, with buttons for 'MORE' and 'OPEN'.

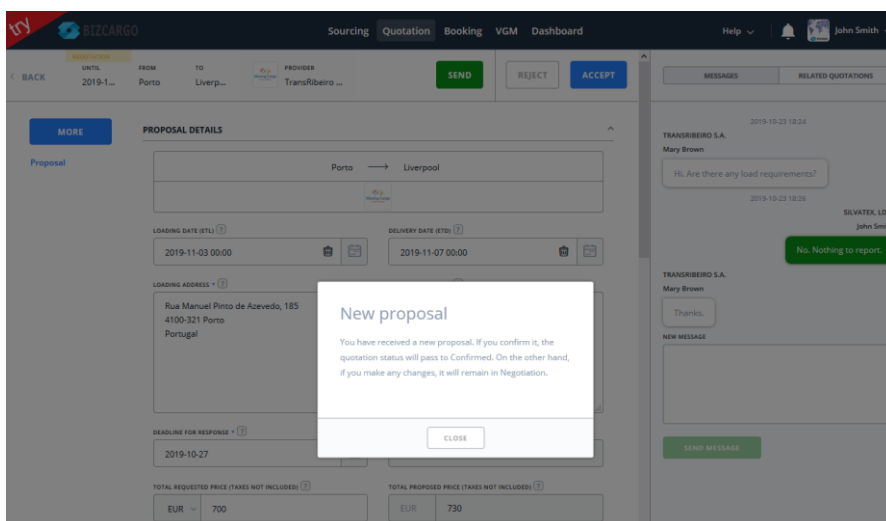
Always remember to press **SEND**, on top of the page, whenever modifications are made to the quotation request.

5.3 MY DECISION: ACCEPT, SEND OR REJECT

After receiving a proposal you have three options at your disposal: **Accept** the proposal, **Send** changes, enabling proposal reevaluation or **Reject** conditions.



Press **OPEN** to access the details of the quotation proposal.



Always bear in mind the **validity** of the proposal. You may no longer get the same conditions after this period.

ACCEPT

Have you received a good proposal? **ACCEPT** its conditions. The provider will be notified of your acceptance. Your quotation passes to **Confirmed Quotations**.

SEND

Are you not entirely satisfied? Change the data you wish on the quotation and send it. The provider will be invited to improve the conditions in the quotation.

REJECT

Every time you're not interested in proceeding with the negotiation. In this case, we recommend you resume the search process or make a **DIRECT QUOTATION** request.

On **BIZCARGO**, the power of decision is **always yours!**

6. BOOK THE SERVICE

Once accepted, the proposal becomes a **Confirmed** quotation. The provider will create the booking, thus, formalizing service contracting.

The quotation passes to **Booked** status, giving rise to a contractual link with the provider.

The quotation remains available for consultation.

The screenshot shows the BIZCARGO Quotation interface. The top navigation bar includes 'try BIZCARGO', 'Sourcing', 'Quotation' (active), 'Booking', 'VGM', and 'Dashboard'. A user profile 'John Smith' is in the top right. Below the navigation bar, there are tabs for 'Active' and 'Archived', and a green 'DIRECT QUOTATION' button. The main content area has a filter section with 'group by shipment' and 'show all' dropdowns, a search bar 'What are you looking for?', and a 'view 20' dropdown. Below this is a summary box showing 'FROM Porto, Porto, Portugal', 'TO Liverpool, Merseyside, England', and 'EQUIPMENT 1 Container'. A 'Compare' button is on the left. The main table shows a 'BOOKED' status with a date of '2019-10-23', a provider 'TransRibeiro S.A.', and a 'TOTAL PROPOSED PRICE... EUR 730.00'. There are 'MORE' and 'OPEN' buttons.

FROM	TO	EQUIPMENT
Porto, Porto, Portugal	Liverpool, Merseyside, England	1 Container

BOOKED	ON	PROVIDER	TOTAL PROPOSED PRICE...	MORE	OPEN
	2019-10-23	TransRibeiro S.A.	EUR 730.00		

On this stage, the new booking can already be viewed on **Bookings**, in **Planning**.

The screenshot shows the BIZCARGO Booking interface. The top navigation bar includes 'try BIZCARGO', 'Sourcing', 'Quotation', 'Booking' (active), 'VGM', and 'Dashboard'. A user profile 'John Smith' is in the top right. Below the navigation bar, there are tabs for 'Active' and 'Archived', and a green 'DIRECT BOOKING' button. The main content area has a filter section with 'show all' dropdown, a search bar 'What are you looking for?', and a 'view 20' dropdown. Below this is a summary box showing 'FROM Porto' and 'TO Liverpool'. A 'Compare' button is on the left. The main table shows a 'PLANNING' status with a date of '2019-10-23', a provider 'TransRibeiro S.A.', and a 'LAST UPDATE' of '2019-10-23'. There are 'MORE' and 'OPEN' buttons.

FROM	TO
Porto	Liverpool

PLANNING	LAST UPDATE	FROM	TO	PROVIDER	MORE	OPEN
	2019-10-23	Porto	Liverpool	TransRibeiro S.A.		

BIZCARGO connects **providers** and **clients**, preserving **confidentiality**!

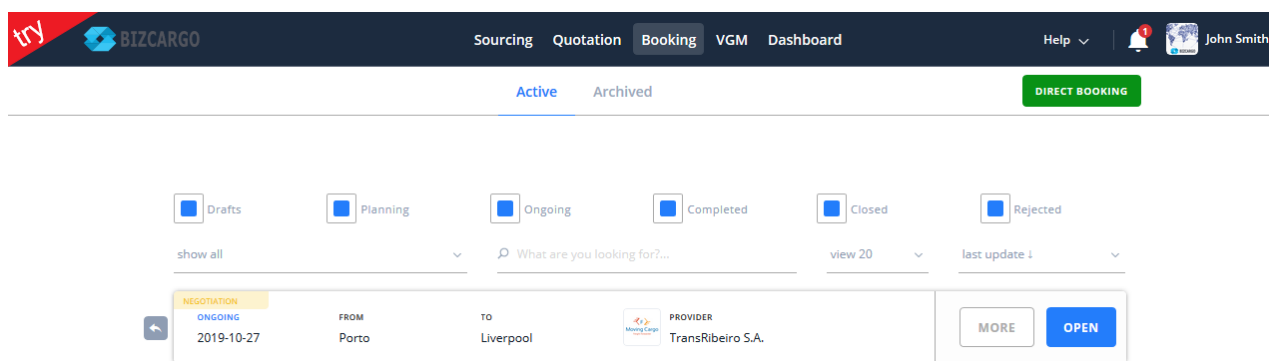
7. MAKE A DIRECT BOOKING

BIZCARGO also lets you place a **Direct Booking**.

If you already know a Provider with whom you intend to work and the service terms have previously been agreed-upon, BIZCARGO allows you to book directly, without having to search for solutions or request quotations.

When you already have a transport contract with a provider, you can still benefit from all **booking management** features on BIZCARGO.

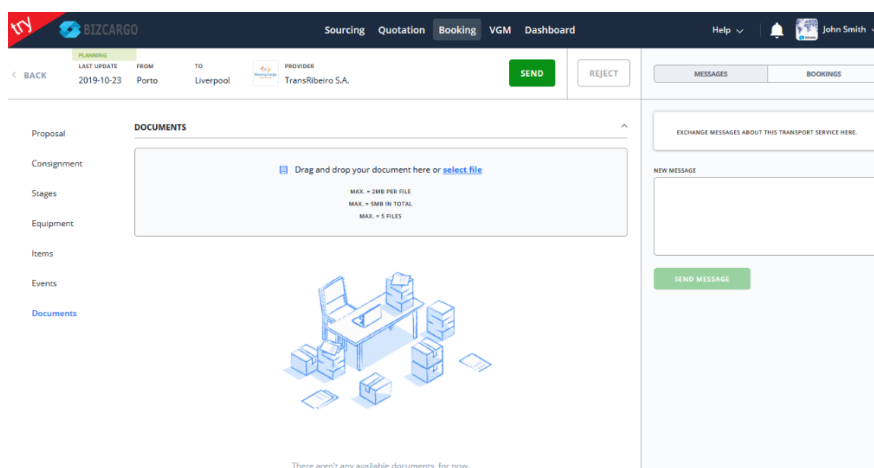
On Booking, at the top of the page you'll find the option **DIRECT BOOKING**.



Planning, execution and evaluation remain available online or in our mobile apps.

8. ATTACH DOCUMENTS TO THE BOOKING

To attach your file, access the tab **Documents** of the booking. To complete it press **UPLOAD DOCUMENTS**.



BIZCARGO provides **documental support** in all aspects of the process.

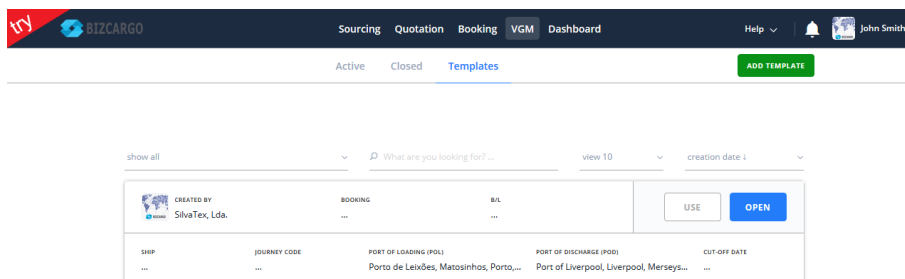
Don't waste any more time looking for documents.

Access all information at a single location – **BIZCARGO!**

9. VGM

This feature allows the creation of **VGM** and/or **weighings**, whether to associate to a booking on **BIZCARGO** or to use separately.

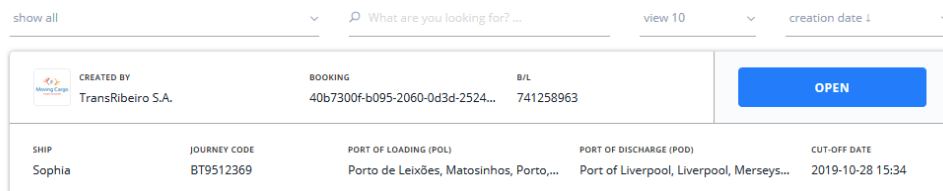
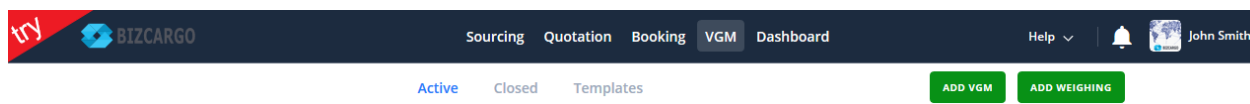
9.1 CREATE A VGM DOCUMENT



Section **Templates** has the added advantage of creating a base document for repeated use, for regular services.

Press **USE** button on the template to generate the new VGM.

Alternatively, you have the **ADD VGM** option at the top of the main page.



VGM

BOOKING	B/L	SHIP	JOURNEY CODE
40b7300f-b095-2060-0d3d-2524...	741258963	Sophia	BT9512369
PORT OF LOADING (POL)	PORT OF DISCHARGE (POD)	CUT-OFF DATE	
Porto de Leixões, Matosinhos, Porto, Porto...	Port of Liverpool, Liverpool, Merseyside, E...	2019-11-04 11:50	

PARTICIPANTS

ENTITY	CONTACT	ROLE	NOTIFY	
SilvaTex, Lda.	John Smith	Cargo owner	yes	
TransRibeiro S.A.	Mary Brown	Responsible	yes	

ADD PARTICIPANT

VALIDATED WEIGHINGS

THERE ARE CURRENTLY NO INSERTED VALIDATED WEIGHINGS

ADD WEIGHING

PENDING WEIGHINGS

Fill in the required data and identify the concerned **participants** as well as their **role**.

9.2 INSERT A WEIGHING

Still on the VGM page, you can **add weighing**, inside **Validated Weighings** section.

VALIDATED WEIGHINGS

CONTAINER NO. 759933	METHOD Method 1	WEIGHT 37.96 KGM	SIZE TYPE Container 40' DV (Dry Van)	
-------------------------	--------------------	---------------------	---	--

CONTAINER NO.

759933

SEAL

RP003877

SIZE TYPE

Container 40' DV (Dry Van)

TRUCK LICENSE PLATE

BV53 KUE

TRAILER LICENSE PLATE

L-807890

CARRIER

TransRibeiro

METHOD

Method 1

WEIGHT

37.96

kilogram

WEIGHING DATE

2019-10-24

ADD RECEIPT

VGM doc.pdf

On the other hand, if you just want to generate a separate weighing to later on associate to a VGM, you'll find the option **ADD WEIGHING** on the main screen.

Such weighings remain as **Pending**. Once the corresponding VGM is created you'll be able to pass them to **Validated Weighings**.

PENDING WEIGHINGS

CONTAINER NO. 759933	SEAL RP003877	METHOD Method 1	WEIGHT 37.96 TNE			
WEIGHING DATE 2019-10-10 17:30	WEIGHING RESPONSIBLE SilvaTex, Lda.	VGM RESPONSIBLE SilvaTex, Lda.				

BIZCARGO complements and **facilitates** every aspect of your transport service!

10. FOLLOW MY SHIPMENT

Follow the execution of your transport service.

The button **MORE** of your booking presents the option **TRACKING**. Information can be viewed by task, stage, etc. Also at your disposal is the ability of requesting the operator a follow-up on your cargo with **Update tracking**.

Follow your shipment, online or on our mobile app.

No phone calls, no emails, no worry!

11. INFORMATION ON CARGO ARRIVAL AT DESTINATION

The goods have arrived at their destination!

As soon as operations finish, the provider **completes** the booking, passing it to **Completed** status.

BIZCARGO will send you a notification informing of **booking** completion.

Delivery of the goods is no longer a surprise.

On **BIZCARGO** the client always keeps track of the cargo!

12. EVALUATION OF THE SERVICE PROVIDED

12.1 EVALUATING THE PROVIDER

The time to evaluate the transport service you've been provided has come. Press **Ratings and Reviews** for a quick service evaluation.

The screenshot shows the BIZCARGO dashboard with the 'Booking' tab selected. A booking is shown in the 'COMPLETED' state. The booking details are as follows:

LAST UPDATE	FROM	TO	PROVIDER
2019-10-23	Porto	Liverpool	TransRibeiro S.A.

Booking Code: 830600b3-ad42-24d3-0100-9241b7900f0d

Status: Completed

Loading Date (ETL): 2019-11-03 00:00

Delivery Date (ETD): 2019-11-07 00:00

Last Update: Mary Brown - 2019-10-23 18:50

Actual Loading Date: ...

Actual Delivery Date: ...

Actual Delivery Address: ...

Equipment: 1 Container - Container 40' DV (Dry Van)

On the right side of the booking card, there are buttons for 'LESS', 'OPEN', 'RATINGS AND REVIEWS', 'VIEW INTEGRATOR RATING', 'TRACKING', 'DUPLICATE', and 'ARCHIVE'.

The evaluation process consists in attributing 1 to 5 stars to each of the following points: **Compliance with planning, Flexibility, Conformity of the goods, Conformity of documentation, Global evaluation.**

The 'Ratings and reviews' modal is displayed over the booking details. It contains the following sections:

- COMPLIANCE WITH PLANNING**: 4 stars (4 yellow, 1 grey)
- FLEXIBILITY**: 4 stars (4 yellow, 1 grey)
- CONFORMITY OF THE GOODS**: 5 stars (5 yellow)
- CONFORMITY OF DOCUMENTATION**: 4 stars (4 yellow, 1 grey)
- GLOBAL EVALUATION**: 4 stars (4 yellow, 1 grey)

Below the ratings is a text box for a review with the placeholder text: "Would you like to submit an opinion or a recommendation? How, in your opinion, can this service be further improved?".

At the bottom of the modal are 'CLOSE' and 'SAVE' buttons.

If you change your mind, you can renew the evaluation, with the **Delete** button.

12.2 EVALUATION ATTRIBUTED BY THE PROVIDER

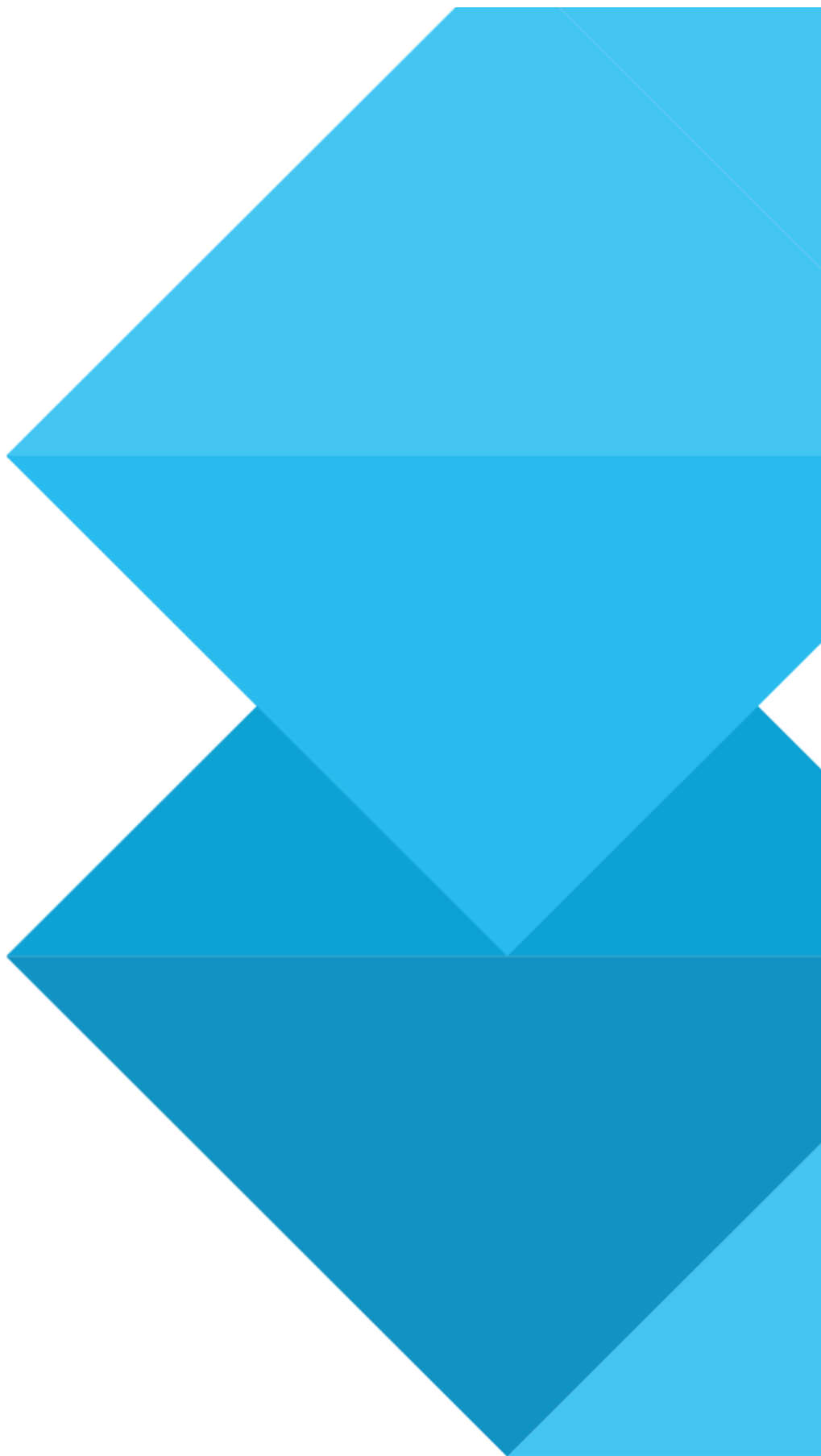
In turn, the provider may also evaluate the Client of the service rendered.

The button **View provider rating** on the booking activates as soon as the provider evaluates the service provided.

The screenshot displays the BIZCARGO web application interface. At the top, there is a navigation bar with the BIZCARGO logo, tabs for Sourcing, Quotation, Booking (active), VGM, and Dashboard, and a user profile for John Smith. Below the navigation bar, there are filters for 'Active' and 'Archived' bookings, and a 'DIRECT BOOKING' button. The main content area shows a list of bookings. The first booking is in the 'COMPLETED' state. It includes details such as 'LAST UPDATE' (2019-10-24), 'FROM' (Porto), 'TO' (Liverpool), 'PROVIDER' (TransRibeiro S.A.), 'BOOKING CODE' (b7f00f0b-d130-6008-3d93-24d30120e244), 'STATUS' (Completed), 'LOADING DATE (ETL)' (2019-11-04 00:00), 'DELIVERY DATE (ETD)' (2019-11-07 00:00), 'LAST UPDATE' (Mary Brown - 2019-10-24 17:13), 'ACTUAL LOADING DATE' (...), 'ACTUAL DELIVERY DATE' (...), 'ACTUAL DELIVERY ADDRESS' (...), 'EQUIPMENT' (1 Container - Container 40' DV (Dry Van)), 'CLIENT RATINGS' (4 stars), and 'PROVIDER RATINGS' (4 stars). A tooltip 'VIEW RATINGS YOU WERE ASSIGNED' points to the 'LAST UPDATE' field. On the right side of the booking card, there are buttons for 'LESS', 'OPEN', 'RATINGS AND REVIEWS', 'VIEW INTEGRATOR RATING', 'TRACKING', 'DUPLICATE', 'ARCHIVE', and 'HISTORY'.

Evaluation helps **BIZCARGO** provide a **reputation system** that enhances the levels of reliability in Clients and thus improve user experience.

BIZCARGO shares your satisfaction as a client so that others may benefit from the **reputation system**!



Co-financed by:

